This Technical FAQ was compiled to address questions that might arise before or during gameplay regarding the performance and operation of the Foresight Engine platform. If you have a question not covered here, please address it to gamesupport@iftf.org.

BASIC ENTRY-LEVEL USER QUESTIONS

Q | WHAT DO I HAVE TO DO TO REGISTER FOR THE GAME?
Go to www.uscf2025.org, watch the video, and click Create Your Player.

Foresight Engine will ask you to create a userID and password. It will also ask you to enter an email address and some information about your location, occupation, and affiliation (see Privacy Notes below). You will have a chance to create your first forecast and earn your first 10 points.

Q | WHERE DO I GO TO PLAY THE GAME IF I'VE ALREADY REGISTERED?
Go to http://game.uscf2025.org/users/sign_in

Enter your userID and password to begin playing. If you forget your password, you can request a new one.

Q | HOW DO I PLAY?
1. From the game dashboard, click the orange Play Card button in the top banner.
2. Click the Positive Imagination card or the Critical Imagination card.
3. Type up to 140 characters in the card and click the Submit button on the card.

You can play a brand new idea either as a Positive or Critical Imagination card. When you play a card, it appears in the dashboard, and others can build on it. You can build on it too.
Q | HOW DO I BUILD ON SOMEONE ELSE’S CARD?
From the dashboard, click the card you want to build on. Then click in one of the four types of build cards and type your 140-character build on the idea. Click Submit.

You can play four types of cards:
• Momentum: If that happens … what happens NEXT.
• Antagonism: Disagree? What would you do, or what might happen, INSTEAD?
• Adaptation: How might this play out in YOUR field or elsewhere in the world?
• Investigation: Curious? Ask or answer a FOLLOW-UP QUESTION.

Q | WHEN I PLAY A CARD, I DON’T SEE IT IN THE DASHBOARD. WHAT HAPPENED TO IT?
Refresh your browser after you play a card to see it show up on the dashboard.

When you play a card, it’s listed on the dashboard under Positive Imagination, Critical Imagination, or All Builds. But you may need to refresh your browser to see it.

ACCESS PROBLEMS
Q | WHAT DO I DO IF I FORGET MY PASSWORD?
Go to http://game.ucsf2025.org/users/password/new

Q | WHAT DO I DO IF I FORGET MY USERID?
There is no automated way to retrieve a userId. You can try the following:

• Create a new player, using a new email address. Go to http://game.ucsf2025.org/users/sign_up
• Send an email to gamesupport@iftf.org. Include your email address and request your userId. It may take a while for the game guides to respond.

Q | NOTHING HAPPENS WHEN I SIGN IN (OR I GET A TIME-OUT MESSAGE).
Report the problem to gamesupport@iftf.org
When lots of people are playing, the dashboard may be slow to load. It’s a good sign … it means lots of your colleagues are busy playing cards. But it shouldn’t happen. So we want to know. If you can’t connect to a game page after a few tries, let us know.

In the meantime, check your Internet connection and make sure you have a strong connection.
Q | WHAT ARE THE MINIMUM SYSTEM REQUIREMENTS?
Foresight Engine is fully functional on tablets, desktop computers, and laptop machines.

Foresight Engine runs on most modern browsers, but it’s optimized for Chrome, Firefox, and Safari. The game will run on IE6, but it will be slower.

Q | I’M GETTING A STRANGE MESSAGE ABOUT “RETICULATING SPLINES.” WHAT SHOULD I DO?
Send us the URL in the address bar of the browser when the message appears.

We have a secure facility for isolating reticulating splines.

SECURITY AND PRIVACY
Q | IS MY ONLINE IDENTITY SECURE?
All your personal player information (userID, password, email, location, occupation, and affiliation) is stored in an IFTF game database. This information is not shared with UCSF or anyone other than IFTF staff.

We make every effort to keep the link between your online identity and your email private, and we will never use your email outside the context of this game.

HOWEVER, we may analyze locations, affiliations, and occupations and link them to specific cards or themes to identify patterns in the gameplay.

IFTF staff may also reach out to you to ask permission to share your email identity with UCSF in order for them to invite you to participate in follow-on workshops or other visioning events.

Q | CAN OTHER PLAYERS ACCESS MY EMAIL ADDRESS IF THEY WANT TO CONTACT ME?
No. Similarly, you cannot get their email address unless they reveal it to you in a card conversation. The system does not support private messaging.
NAVIGATING THE GAME

Q | HOW DO I SEE A CARD CHAIN?
1. Click on a card.
2. On the next screen, any follow-on cards will appear below.
3. If the card you clicked on is a follow-on to a previous card, you’ll see a large number above it, which you can click on to step up the chain.

Q | I CAN ONLY SEE MY POSITION IN THE LEADERBOARD, NOT THE ENTIRE LEADERBOARD. HOW DO I KNOW WHO’S LEADING THE GAME?
From the dashboard, use the left slider arrow to scroll to Most Forecasting Points.

The Most Forecasting Points column shows all the players in the order of points earned.

Q | HOW DO I FOLLOW ANOTHER PLAYER?
1. Click the player’s name on a card or in the Leaderboard.
2. Click the star under the player’s name in their player profile.

When you click a player’s name, his or her profile appears, with a gray star below it.
When you click on the gray star, the star turns yellow, and all of that player’s cards show up on the dashboard under the Players I’m Following column.

Q | HOW DO I TRACK A CARD?
Click the star in the upper right corner of the card.

When you click the star, it will turn yellow and it will be listed on your dashboard in the column of Cards I’m Tracking.

Q | CAN I SEE IF OTHER PLAYERS ARE FOLLOWING ME?
No, and they can’t see if you’re following them.

Q | HOW DO CARDS GET MARKED AS SUPER INTERESTING?
The IFTF game guides mark cards as Super Interesting. The game guides are constantly watching the flow of cards to pick out the most novel and innovative ideas they see. When a card is marked as Super Interesting, a colored circle appears on the corner of the card and the card appears in the list of Super Interesting cards on the dashboard. (Use the slider arrows to move from column to column on the dashboard.)
Q | HOW DO I INCLUDE A HYPERLINK IN MY CARD?
Type the full URL address, beginning with http://

Foresight Engine recognizes addresses that begin with http:// and turns them into links. To conserve characters, you may wish to use a URL shortener, such as http://goo.gl/ or https://bitly.com/.

Q | HOW CAN I USE #HASHTAGS IN MY CARDS?
• To create your own hashtag, simply type # in front of the word you want to use as a hashtag.
• To use one of the trending hashtags on the dashboard, type it as part of your card text.

The 140 character limit includes hashtags. When you create a new hashtag, it appears in the list of trending hashtags on the dashboard. You can search on a hashtag using the Search function to see all the cards that use that hashtag.

Q | HOW CAN I LINK MY CARD TO A CHALLENGE?
Include the challenge hashtag in your card.

Q | HOW CAN I FIND A CARD?
• Type a keyword in the Search bar.
• Type the card number in the Search bar or URL of your browser

Q | HOW CAN I VIEW MY PERSONAL PROFILE?
Click on your userId in the top right-hand corner of your browser window, on the Leaderboard portion of the dashboard, or from the Your Position list on the right side of the dashboard.

Your basic profile information is set up when you create a player. As you play cards, more information is added. You cannot change the information in your profile once it is set up.

Q | WHAT SHOULD I DO IF A PLAYER IS ABUSING THE PLATFORM IN SOME WAY?
Report problem players immediately to gamesupport@iftf.org. Game guides make every effort to avoid censorship during a Foresight Engine game. However, if someone is using the game in ways not intended by the platform or if language is consistently abusive, the game guides can take action to remove a player’s cards.